

## **New study into the Responsible Conduct of Gambling**

A study into the responsible conduct of gambling has been commissioned by the Responsible Gambling Fund, to understand how effective the existing Responsible Conduct of Gambling (RCG) training and practice is in NSW.

In NSW it is a requirement for licensees, club secretaries and any staff involved with gaming machines to undergo RCG training.

Director of the Office of Responsible Gambling Natalie Wright said research is needed to provide an evidence-base on which improvements to RCG could be made.

“There has not been a recent comprehensive examination undertaken in NSW into the effectiveness of the RCG training,” Ms Wright said.

“We are committed to working towards zero gambling harm in NSW. We need to ensure we have a dynamic and robust standard of RCG training for all accredited staff to support them to prevent gambling harm in our communities.”

The Responsible Gambling Fund has commissioned Central Queensland University to undertake an anonymous survey and focus groups with RCG competency card holders.

Findings from the survey and focus groups will be publicly available in a de-identified report expected to be published in 2020.